

**Chikkanna Governemnt Arts College, Tirupur - 641 602**

**Student Satisfaction Survey (SSS) 2020-21**

The Student satisfaction survey was conducted for the outgoing students both UG and PG of various departments of the college. A questionnaire with 30 questions was prepared and was given to the students. Each question was weighted on a scale starting from 0 to 5. One question Q. No. 23 regarding NET/SET Coaching classes was not applicable to the UG students. So the UG students was given a weightage of 145 points and the PG Students a weightage of 150 points. Each student participating in the survey was given a scoring sheet where the students ID was not requested. The points were calculated by adding the score of each student multiplied by the number of students participating in the survey respectively. This score divided by the total maximum points x 100 gave the % satisfaction survey of each course. For the college the total of all points divided by maximum points possible (No of students participating in the survey multiplied by maximum points) gave the overall performance of the College. Points 0-1 given by the students for different parameters were closely analysed and corrective measures were taken up for the subsequent Academic Years.

S.No	Name of the Department	Degree	Overall satisfaction towards the Programmes (%)		
			2020-21		
			Total of the points given by the students [ UG Out of 145 + PG out of 150 x Students participated]	No of students participated in the survey	Percentage
1	English	UG	3475	36	64.35
		PG	1234	11	74.78
2	Tamil	UG	3200	29	73
3	History	UG	2858	30	63.51
4	Physics	UG	2466	23	75
		PG	2562	23	90
5	Chemistry	UG	4590	43	71.16
		PG	1750	16	72.9
6	Mathematics	UG	3264	43	62.17
		PG	3217	22	61.28
7	Zoology	UG	2100	26	53.8
		PG	1400	15	62.3
8	Costume Design and Fashion	UG	3957	37	73.75
		PG	937	8	78.08
9	Comp.Science	UG	7584	95	53.22
		PG	745	10	49.66
10	Computer Application	UG	5365	55	65
11	Commerce	UG	2400	20	80
		PG	1610	15	71.55
	Commerce (Computer Applications)	UG	1814	18	67.18
12	Commerce (International business)	UG	3252	40	54.2
		PG	1730	21	54.92
13	BBA	UG	3549	35	68
<b>Total</b>			<b>65059</b>	<b>671</b>	

<b>Total Students Participated</b>	<b>UG =</b>	<b>530</b>	<b>530 x145 =76850</b>
	<b>PG =</b>	<b>141</b>	<b>141x 150 = 21150</b>
	<b>Total maximum points</b>		<b>98000</b>
	<b>Total points given by students</b>		<b>65059</b>

**Overall Performance of the College =  $65059/98000 \times 100 = 66.38\%$**

<b>Major Issues noted in O -1 Parameter</b>	<b>Action Taken</b>
<b>2020 - 21</b>	<b>2020-21 (Action Taken for feedback given during 2019-20)</b>
Classroom infrastructure(Due to start of new courses additional classrooms and desk/benches were requested) Transport facilities (More parking space was requested)	Field Visits could not be taken up due to Corona. Efforts for visits were made. More Gym and sports equipments were procured



*[Handwritten Signature]*  
**PRINCIPAL**  
 Chikkanna Govt. Arts College  
 Tirupur