

Chikkanna Governemnt Arts College, Tirupur - 641 602
Student Satisfaction Survey (SSS) 2021-22

The Student satisfaction survey was conducted for the outgoing students both UG and PG of various departments of the college. A questionnaire with 30 questions was prepared and was given to the students. Each question was weighted on a scale starting from 0 to 5. One question Q. No. 23 regarding NET/SET Coaching classes was not applicabe to the UG students. So the UG students was given a weightage of 145 points and the PG Students a weightage of 150 points. Each student participating in the survey was given a scoring sheet where the students ID was not requested. The points were calculated by adding the score of each student multiplied by the number of students participating in the survey respectively. This score divided by the total maximu points x 100 gave the % satisfaction survey of each course. For the college the total of all points divided by maxium points possible (No of students participating in the survey multiplied by maxium points) gave the overall performance of he College. Points 0-1 given by the students for different parameters were closely analysed and corrective measures were taken up for the subsquent Academic Years.

S.No	Name of the Department	Degree	Overall satisfaction towards the Programmes (%)		
			2020-21		
			Total of the points given by the students [UG Out of 145 + PG out of 150 x Students participated]	No of students participated in the survey	Percentage satisfaction
1	English	UG	3512	35	66.8
		PG	1260	11	76.36
2	Tamil	UG	2907	29	66.8
		PG	693	6	77
3	History	UG	2858	30	63.51
	Economics	UG	3220	31	71.63
		PG	740	8	61.66
4	Physics	UG	3020	27	74.56
		PG	2128	20	70.93
5	Chemistry	UG	4590	43	71.16
		PG	1750	16	72.9
6	Mathematics	UG	888	11	61.24
		PG	2745	31	59.03

7	Zoology	UG	3010	42	47.7
		PG	1028	11	62.3
8	Costume Design and Fashion	UG	4131	33	77
		PG	1044	11	63
9	Comp.Science	UG	4333	40	72.22
		PG	1448	12	80.4
10	Computer Application	UG	7551	60	84
11	Commerce	UG	2800	30	62.22
		PG	2310	18	85.55
	Commerce (Computer Applications)	UG	2300	25	61.33
12	Commerce (International business)	UG	2745	31	59.03
		PG	1448	12	80.4
13	BBA	UG	4218	42	64
		Total	68677	665	

Total Students Participated	UG =	509
	PG =	156
Total maximum points	509 x 145 =	73805
	156 x 150 =	23400
		<u>97205</u>
Total points given by students	68677	

Overall Performance of the College = $68677/97205 \times 100 = 70.65\%$

Major Issues noted in 0 -1 Parameter	Action Taken
2021- 22	2021-22 (Action Taken for feedback given during 2020-21)
More Transport facilities, More coaching classes for Competitive examinations and softskill training classes were requested	A New F block was constructed and additional benches and desks got from TANSCH. More Parking space was created



Principal
PRINCIPAL
 Chikkanna Govt. Arts College
 Tirupur