

**Chikkanna Governemnt Arts College, Tirupur - 641 602**

**Student Satisfaction Survey (SSS) 2014-15**

The Student satisfaction survey was conducted for the outgoing students both UG and PG of various departments of the college. A questionnaire with 30 questions was prepared and was given to the students. Each question was weighted on a scale starting from 0 to 5. One question Q. No. 23 regarding NET/SET Coaching classes was not applicable to the UG students. So the UG students was given a weightage of 145 points and the PG Students a weightage of 150 points. Each student participating in the survey was given a scoring sheet where the students ID was not requested. The points were calculated by adding the score of each student multiplied by the number of students participating in the survey respectively. This score divided by the total maximum points x 100 gave the % satisfaction survey of each course. For the college the total of all points divided by maximum points possible (No of students participating in the survey multiplied by maximum points) gave the overall performance of the College. Points 0-1 given by the students for different parameters were closely analysed and corrective measures were taken up for the subsequent Academic Years.

S.No	Name of the Department	Degree	Overall satisfaction towards the Programmes (%)		
			2014-15		
			Total of the points given by the students [ UG Out of 145 + PG out of 150 x Students participated]	No of students participated in the survey	Percentage satisfaction
1	English	UG	2958	35	56.34
2	History	UG	3858	41	62.73
3	Physics	UG	1665	15	74
		PG	2150	20	72
4	Chemistry	UG	3595	41	58.45
		PG	1390	16	57.91
5	Mathematics	UG	3101	38	59.07
		PG	3328	32	63.39
6	Zoology	UG	914	26	50.2
		PG	461	14	47
7	Costume Design and Fashion	UG	3354	27	85.67
8	Comp.Science	UG	6584	85	51.63
		PG	1542	18	57.11
9	Computer Application	UG	3060	45	45.3
10	Commerce	UG	3800	40	63.33
		PG	1650	17	64.7
	Commerce (Computer Applications)	UG	2000	20	66.67
11	Commerce (International business)	PG	1586	18	58.74
<b>Total</b>			<b>46996</b>	<b>548</b>	

Total Students Participated	UG =	429	429 x 145 = 62205
	PG =	119	119 x 150 = 17850
Total maximum points			80055
Total points given by students			46996

Overall Performance of the College =  $46996/80055 \times 100 = 58.70\%$

Major Issues noted in O -1 Parameter	Action Taken
2014-15	2014-15 (Action Taken for feedback given during 2013-14)
Transport facilities, Toilet Facilities	For previous year broad band internet facilities was noted as a major issue. The matter was taken up with the principal and a leased line broad broadband internet BSNL 10 MBPS connectivity was arranged



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**PRINCIPAL**  
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