

Chikkanna Governemnt Arts College, Tirupur - 641 602

Student Satisfaction Survey (SSS) 2016-17

The Student satisfaction survey was conducted for the outgoing students both UG and PG of various departments of the college. A questionnaire with 30 questions was prepared and was given to the students. Each question was weighted on a scale starting from 0 to 5. One question Q. No. 23 regarding NET/SET Coaching classes was not applicable to the UG students. So the UG students was given a weightage of 145 points and the PG Students a weightage of 150 points. Each student participating in the survey was given a scoring sheet where the students ID was not requested. The points were calculated by adding the score of each student multiplied by the number of students participating in the survey respectively. This score divided by the total maximum points x 100 gave the % satisfaction survey of each course. For the college the total of all points divided by maximum points possible (No of students participating in the survey multiplied by maximum points) gave the overall performance of the College. Points 0-1 given by the students for different parameters were closely analysed and corrective measures were taken up for the subsequent Academic Years.

Internal Quality Assurance Cell (IQAC), Chikkanna Government Arts College, Tiruppur-641 602						
Student Feedback on Courses (6-point scale)						
(To be used by students after the publication of results of the final semester)						
Important: Please put a '✓' mark in any one of the six boxes against each parameter.						
Programme Name and code:		Academic Year:				
S.N	Parameters	Not Done (or) Not Available	Below Average	Average	Good	Very Good
		0	1	2	3	4
1	Scope of the programme for job opportunities / needs and expectations					
2	Extent of the coverage of the syllabus by teachers					
3	Effectiveness of teaching (tutorials, lectures and discussions)					
4	Study materials supplied by teachers					
5	Availability of textbooks and reading materials					
6	Remedial coaching classes					
7	Industrial / Institutional training / Field work					
8	Soft Skills Development Programmes					
9	Relevance of topics for student seminars / presentations					
10	Lab facilities					
11	Library facilities					
12	Internet facilities					
13	Activities of Physical Education Department / Sports Activities					
14	Activities of NSS					
15	Activities of Red Cross Society					
16	Activities of Career Guidance Cell					
17	Activities of Placement Cell					
18	Activities of Women's Empowerment Remedial Cell					
19	Activities of Anti-ragging Cell					
20	Activities of Fine Arts Club / Cultural Programmes					
21	Activities of Parents Teachers Association					
22	Activities of Alumni (Old Students' Association)					
23	NET / SET Coaching Classes					
24	Conduct of Internal Assessment Tests					
25	Conduct of Semester Examinations					
26	Assessment and evaluation of internal and external examinations					
27	Toilet facilities					
28	Classroom Infrastructure					
29	Transport facilities					
30	Drinking water facilities					
Title of the paper to be improved (any one)						
Title of the paper to be removed (any one)						
Title of a new paper to be added (any one)						

S.No	Name of the Department	Degree	Overall satisfaction towards the Programmes (%)		
			2016-17		
			Total of the points given by the students [UG Out of 145 + PG out of 150 x Students participated]	No of students participated in the survey	Percentage
1	English	UG	2848	47	60.59
2	History	UG	4082	42	64.79
3	Physics	UG	1951	19	69
		PG	2473	25	87
4	Chemistry	UG	5024	46	73
		PG	1747	16	73
5	Mathematics	UG	3101	38	59.07
		PG	3328	32	63.39
6	Zoology	UG	1244	37	48
		PG	373	12	44.4
7	Costume Design and Fashion	UG	4267	34	79.53
8	Comp.Science	UG	5482	76	48.08
		PG	1452	17	56.94
9	Computer Application	UG	2515	32	52.3
10	Commerce	UG	2300	25	61.33
		PG	1800	19	63.15
	Commerce (Computer Applications)	UG	2373	20	79.1
11	Commerce (International business)	UG	2315	32	48.23
		PG	1562	19	54.81
Total			50237	588	

Total Students Participated	UG =	440	440x145 = 64960
	PG =	140	140x 150 = 21000
		Total maximum points	85960
		Total points given by students	50237

Overall Performance of the College = $50237/85960 \times 100 = 58.44\%$

Major Issues noted in O -1 Parameter	Action Taken
2016-17	2016-17 (Action Taken for feedback given during 2015-16)
Extent of the coverage of the syllabus by teachers and improved Lab facilities	Additional water points were provided. Under RUSA Scheme additional classroom construction were taken up.



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PRINCIPAL
 Chikkanna Govt. Arts College
 Tirupur