

Chikkanna Governemnt Arts College, Tirupur - 641 602

Student Satisfaction Survey (SSS) 2019-20

The Student satisfaction survey was conducted for the outgoing students both UG and PG of various departments of the college. A questionnaire with 30 questions was prepared and was given to the students. Each question was weighted on a scale starting from 0 to 5. One question Q. No. 23 regarding NET/SET Coaching classes was not applicable to the UG students. So the UG students was given a weightage of 145 points and the PG Students a weightage of 150 points. Each student participating in the survey was given a scoring sheet where the students ID was not requested. The points were calculated by adding the score of each student multiplied by the number of students participating in the survey respectively. This score divided by the total maximum points x 100 gave the % satisfaction survey of each course. For the college the total of all points divided by maximum points possible (No of students participating in the survey multiplied by maximum points) gave the overall performance of the College. Points 0-1 given by the students for different parameters were closely analysed and corrective measures were taken up for the subsequent Academic Years.

S.No	Name of the Department	Degree	Overall satisfaction towards the Programmes (%)		
			2019-20		
			Total of the points given by the students [UG Out of 145 + PG out of 150 x Students participated]	No of students participated in the survey	Percentage
1	English	UG	3889	39	63.59
		PG	1190	11	72.12
2	Tamil	UG	430	4	71.6
3	History	UG	3147	31	67.68
4	Physics	UG	2129	19	75
		PG	2490	23	88
5	Chemistry	UG	4274	46	62
		PG	1780	16	74.16
6	Mathematics	UG	3093	46	58.91
		PG	2995	14	57.05
7	Zoology	UG	2867	38	50.2
		PG	950	12	52.7
8	Costume Design and Fashion	UG	4131	33	76.99
		PG	534	4	89
9	Comp.Science	UG	8579	90	63.54
		PG	1502	17	58.9
10	Computer Application	UG	3720	40	62
11	Commerce	UG	1650	14	78.57
		PG	2510	20	83.66
12	Commerce (Computer Applications)	UG	1514	16	63.08
		PG	2864	36	53.03
13	Commerce (International business)	UG	2864	36	53.03
		PG	1580	20	52.66
13	BBA	UG	1039	14	49.5
		Total	58857	603	

Total Students Participated	UG =	466	466 x145 = 67570
	PG =	137	137x 150 = 20550
		Total maximum points	88120
		Total points given by students	58857

Overall Performance of the College = $58857/88120 \times 100 = 66.79\%$

Major Issues noted in O -1 Parameter	Action Taken
2019-20	2019-20 (Action Taken for feedback given during 2018-19)
More field visits were requested by certain departments. More sports facilities were also requested	Career Guidance programmes were arranged, Efforts on campus recruitments were also made. Efforts were made for Institutional training like vermicomposting, pisciculture, mushroom cultivation etc.



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PRINCIPAL
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Tirupur