

Chikkanna Governemnt Arts College, Tirupur - 641 602
Student Satisfaction Survey (SSS) 2022-23

The Student satisfaction survey was conducted for the outgoing students both UG and PG of various departments of the college. A questionnaire with 30 questions was prepared and was given to the students. Each question was weighted on a scale starting from 0 to 5. One question Q. No. 23 regarding NET/SET Coaching classes was not applicabe to the UG students. So the UG students was given a weightage of 145 points and the PG Students a weightage of 150 points. Each student participating in the survey was given a scoring sheet where the students ID was not requested. The points were calculated by adding the score of each student multiplied by the number of students participating in the survey respectively. This score divided by the total maximu points x 100 gave the % satisfaction survey of each course. For the college the total of all points divided by maxium points possible (No of students participating in the survey multiplied by maxium points) gave the overall performance of he College. Points 0-1 given by the students for different parameters were closely analysed and corrective measures were taken up for the subsquent Academic Years.

Internal Quality Assurance Cell (IQAC), Chikkanna Government Arts College, Tiruppur-641 602						
Student Feedback on Courses (6-point scale)						
(To be used by students after the publication of results of the final semester)						
Important: Please put a ✓ mark in any one of the six boxes against each parameter.						
Programme Name and code:		Academic Year:				
SN	Parameters	Not Done/Not Available	Below Average	Average	Good	Very Good
		0	1	2	3	4
1	Scope of the programme for job opportunities / needs and expectations					
2	Extent of the coverage of the syllabus by teachers					
3	Effectiveness of teaching (tutorials, lectures and discussions)					
4	Study materials supplied by teachers					
5	Availability of textbooks and reading materials					
6	Remedial coaching classes					
7	Industrial / Institutional training / Field work					
8	Soft Skills Development Programmes					
9	Relevance of topics for student seminars / presentations					
10	Lab facilities					
11	Library facilities					
12	Internet facilities					
13	Activities of Physical Education Department / Sports Activities					
14	Activities of NSS					
15	Activities of Red Cross Society					
16	Activities of Career Guidance Cell					
17	Activities of Placement Cell					
18	Activities of Women's Empowerment Redressal Cell					
19	Activities of Anti-ragging Cell					
20	Activities of Fine Arts Club / Cultural Programmes					
21	Activities of Parents' Teachers' Association					
22	Activities of Alumni (Old Students' Association)					
23	NET / SET Coaching Classes					
24	Conduct of Internal Assessment Tests					
25	Conduct of Semester Examinations					
26	Assessment and evaluation of internal and external examinations					
27	Toilet facilities					
28	Classroom infrastructure					
29	Transport facilities					
30	Drinking water facilities					
Title of the paper to be improved (any one)						
Title of the paper to be removed (any one)						
Title of a new paper to be added (any one)						

S.No	Name of the Department	Degree	Overall satisfaction towards the Programmes (%)		
			2022-23		
			Total of the points given by the students [UG Out of 145 + PG out of 150 x Students participated]	No of students participated in the survey	Percentage satisfaction
1	English	UG	3752	36	69.48
		PG	1752	11	77.86
2	Tamil	UG	4392	31	94.4
		PG	1831	16	76.29
3	History	UG	3970	41	64.55
		UG	5075	35	69.45
	Economics	PG	800	8	66.66
		UG	2933	22	97.77
4	Physics	PG	3885	30	95.93
		UG	6141	48	88.23
5	Chemistry	PG	2446	20	81.5
		UG	2690	30	61.8
6	Mathematics	PG	2880	25	64

7	Zoology	UG	2318	25	61.3
		PG	868	10	57.8
8	Costume Design and Fashion	UG	5345	45	82
		PG	1016	9	75
9	Comp.Science	UG	5672	45	84.03
		PG	1502	17	58.9
10	Computer Application	UG	6858	56	82
11	Commerce	UG	3936	35	74.97
		PG	3400	26	87.17
	Commerce (Computer Applications)	UG	3649	36	67.57
12	Commerce (International business)	UG	3675	40	63.36
		PG	2325	21	73.8
13	BBA	UG	4524	39	68.55
		Total	87635	757	

Total Students Participated	UG =	564
	PG =	193
Total maximum points	564 x 145 =	81780
	193 x 150 =	28950
		110730
Total points given by students	87635	

Overall Performance of the College = $87635/110730 \times 100 = 79.14\%$

Major Issues noted in 0 -1 Parameter	Action Taken
2022- 23	2022-21 (Action Taken for feedback given during 2021-22)
More Infrastructure, Computer Lab and More internet facilities was requested	A Letter was writenn to the Manager of the State transport corporation and they oblied with a extra BUS in the Peak hours upto college only. TNPSC Coaching and Soft Skill Training sponsored by TANSCHÉ was arranged




PRINCIPAL
 Chikkanna Govt. Arts College
 Tirupur