

Chikkanna Governemnt Arts College, Tirupur - 641 602

Student Satisfaction Survey (SSS) 2015-16

The Student satisfaction survey was conducted for the outgoing students both UG and PG of various departments of the college. A questionnaire with 30 questions was prepared and was given to the students. Each question was weighted on a scale starting from 0 to 5. One question Q. No. 23 regarding NET/SET Coaching classes was not applicable to the UG students. So the UG students was given a weightage of 145 points and the PG Students a weightage of 150 points. Each student participating in the survey was given a scoring sheet where the students ID was not requested. The points were calculated by adding the score of each student multiplied by the number of students participating in the survey respectively. This score divided by the total maximum points x 100 gave the % satisfaction survey of each course. For the college the total of all points divided by maximum points possible (No of students participating in the survey multiplied by maximum points) gave the overall performance of the College. Points 0-1 given by the students for different parameters were closely analysed and corrective measures were taken up for the subsequent Academic Years.

S.No	Name of the Department	Degree	Overall satisfaction towards the Programmes (%)		
			2015-16		
			Total of the points given by the students [UG Out of 145 + PG out of 150 x Students participated]	No of students participated in the survey	Percentage
1	English	UG	3934	47	55.96
2	History	UG	3669	38	64.36
3	Physics	UG	2153	19	76
		PG	1980	19	70
4	Chemistry	UG	4294	43	67
		PG	1549	16	65
5	Mathematics	UG	3215	41	61.24
		PG	3449	35	65.7
6	Zoology	UG	1167	35	47.6
		PG	348	10	49.7
7	Costume Design and Fashion	UG	4333	37	80.76
8	Comp.Science	UG	5412	73	49.42
		PG	1542	18	57.11
9	Computer Application	UG	3380	46	48.9
10	Commerce	UG	2800	30	62.22
		PG	1584	15	70.4
	Commerce (Computer Applications)	UG	1600	15	71.11
11	Commerce (International business)	UG	2165	27	53.46
		PG	1623	17	63.65
		Total	50197	581	

Total Students Participated	UG =	429	429 x 145 = 62205
	PG =	119	119 x 150 = 17850

Total maximum points 80055

Total points given by students 46996

Overall Performance of the College = $46996/80055 \times 100 = 58.70\%$

Major Issues noted in O -1 Parameter	Action Taken
2015-16	2015-16 (Action Taken for feedback given during 2014-15)
Drinking water and Infrastructure facilities	Regarding the toilet and Transport facilities noted in 2014-15, the matter was notified with the Principal. The principal wrote up to the transport department as well as the Directorate of Collegiate education. New toilets were constructed. An additional State transport corporation bus was arranged in the college timings.



[Handwritten Signature]
PRINCIPAL
 Chikkanna Govt. Arts College
 Tirupur