

Chikkanna Governemnt Arts College, Tirupur - 641 602

Student Satisfaction Survey (SSS) 2017-18

The Student satisfaction survey was conducted for the outgoing students both UG and PG of various departments of the college. A questionnaire with 30 questions was prepared and was given to the students. Each question was weighted on a scale starting from 0 to 5. One question Q. No. 23 regarding NET/SET Coaching classes was not applicable to the UG students. So the UG students was given a weightage of 145 points and the PG Students a weightage of 150 points. Each student participating in the survey was given a scoring sheet where the students ID was not requested. The points were calculated by adding the score of each student multiplied by the number of students participating in the survey respectively. This score divided by the total maximu points x 100 gave the % satisfaction survey of each course. For the college the total of all points divided by maxium points possible (No of students participating in the survey multiplied by maxium points) gave the overall performance of he College. Points 0-1 given by the students for different parameters were closely analysed and corrective measures were taken up for the subsquent Academic Years.

S.No	Name of the Department	Degree	Overall satisfaction towards the Programmes (%)		
			2017-18		
			Total of the points given by the students [UG Out of 145 + PG out of 150 x Students participated]	No of students participated in the survey	Percentage
1	English	UG	3464	38	60.01
2	History	UG	4559	49	62.03
3	Physics	UG	2087	21	74
		PG	1758	17	69
4	Chemistry	UG	4500	41	73.1
		PG	1649	14	79
5	Mathematics	UG	3156	18	60.11
		PG	3182	19	60.61
6	Zoology	UG	942	29	46.4
		PG	335	11	43.5
7	Costume Design and Fashion	UG	4380	34	88.84
8	Comp.Science	UG	5487	68	53.79
		PG	1458	16	60.75
9	Computer Application	UG	2620	30	58.2
10	Commerce	UG	1314	15	58.4
		PG	1514	15	67.28
	Commerce (Computer Applications)	UG	2165	20	72.16
11	Commerce (International business)	UG	1430	20	47.66
		PG	1296	20	43.2
Total			47296	495	

Total Students Participated	UG =	383	383 x 145 = 55535
	PG =	112	112 x 150 = 16800
Total maximum points			72335
Total points given by students			47296

Overall Performance of the College = $47296/72335 \times 100 = 65.38\%$

Major Issues noted in O -1 Parameter	Action Taken
2017-18	2017-18 (Action Taken for feedback given during 2016-17)
NET/SET Coaching for PG Classroom infrastructure	The matter was taken up with the principal and Guest Faculty was arranged for The departments with fewer teachers. Additional computers and lab equipments purchase was planned under RUSA scheme



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PRINCIPAL
 Chikkanna Govt. Arts College
 Tirupur