

Chikkanna Governemnt Arts College, Tirupur - 641 602

Student Satisfaction Survey (SSS) 2018-19

The Student satisfaction survey was conducted for the outgoing students both UG and PG of various departments of the college. A questionnaire with 30 questions was prepared and was given to the students. Each question was weighted on a scale starting from 0 to 5. One question Q. No. 23 regarding NET/SET Coaching classes was not applicable to the UG students. So the UG students was given a weightage of 145 points and the PG Students a weightage of 150 points. Each student participating in the survey was given a scoring sheet where the students ID was not requested. The points were calculated by adding the score of each student multiplied by the number of students participating in the survey respectively. This score divided by the total maximum points x 100 gave the % satisfaction survey of each course. For the college the total of all points divided by maximum points possible (No of students participating in the survey multiplied by maximum points) gave the overall performance of the College. Points 0-1 given by the students for different parameters were closely analysed and corrective measures were taken up for the subsequent Academic Years.

S.No	Name of the Department	Degree	Overall satisfaction towards the Programmes (%)		
			2018-19		
			Total of the points given by the students [UG Out of 145 + PG out of 150 x Students participated]	No of students participated in the survey	Percentage
1	English	UG	2262	24	62.8
		PG	651	7	62
2	History	UG	4456	44	67.51
3	Physics	UG	2033	19	72
		PG	2317	21	74
4	Chemistry	UG	4600	41	74.79
		PG	1700	16	70.83
5	Mathematics	UG	3264	43	62.17
		PG	3217	22	61.28
6	Zoology	UG	2699	34	52.9
		PG	1222	15	54.3
7	Costume Design and Fashion	UG	3780	35	70.45
		PG	530	4	88.33
8	Comp.Science	UG	4586	66	46.32
		PG	1150	14	54.76
9	Computer Application	UG	2730	31	58.7
10	Commerce	UG	2373	20	79.1
		PG	2310	18	85.55
11	Commerce (Computer Applications)	UG	1514	15	67.28
		PG	1209	14	57.57
Total			50213	523	

Total Students Participated	UG =	392	392 x 145 = 56840
	PG =	131	131 x 150 = 19650
	Total maximum points		76490
	Total points given by students		50213

Overall Performance of the College = $50213/76490 \times 100 = 65.64\%$

Major Issues noted in O-1 Parameter	Action Taken
2018-19	2018-19 (Action Taken for feedback given during 2017-18)
Career Guidance requirements more programmes were requested under institutional training	Books for the library were purchased with the NET/SET coaching in mind. Efforts were made to Take coaching classes also. More Class rooms were constructed Under RUSA Scheme. A separate block was constructed by the Government under MGR Centenary Celebrations




PRINCIPAL
 Chikkanna Govt. Arts College
 Tirupur